

## FAQs

### **1. What is Krishna Bhumi Holydays Membership?**

A Krishna Bhumi Holydays membership offers you and your family an incredible experience of Vrindavan for 7 nights/8 days every year for the next 15/25 years in Krishna Bhumi, close to the upcoming Vrindavan Chandrodaya Mandir. Krishna Bhumi Holydays also comes with an inbuilt RCI Platinum membership.

### **2. What is RCI Platinum Membership?**

RCI, Resort Condominium International, is the world's largest holiday exchange platform. RCI Platinum is the best membership plan that RCI offers to its members. When you become a Krishna Bhumi Holydays member, automatically you get an RCI Platinum membership which opens your door to 100+ countries and lets you exchange your Vrindavan stay with 4000+ RCI-affiliated properties across the globe. You also get exclusive deals and privileges throughout the year like priority access, discounts on exchanges, guided vacations, and a host of other benefits.

Put your finger on the world map on any holiday destination and you will find an RCI property there. This will make all your holidays more exciting, adventurous, and memorable.

### **3. Is the RCI Membership mandatory?**

**No.**

You can opt out of an RCI Membership at the time of booking your Krishna Bhumi Holydays membership and get an instant discount of Rs. 20,000/-.

### **4. How soon can I start using my membership?**

Immediately.

We take one month for processing your application form and for RCI enrollment after which you can avail your Holydays. You can enjoy all the Holydays membership benefits immediately if you opt for a full down payment plan. In case you opt for an instalment plan, you can avail your Holyday benefits after the first 3 instalments plus one month of processing the application.

### **5. How can I book my Vrindavan stay?**

It's just a phone call or an email away.

You can call us @ +91 84710 00444 from Monday to Saturday from 9.30 AM to 6.30 PM or you can e-mail your booking request with your membership number to [bookings@krishnabhumiolydays.in](mailto:bookings@krishnabhumiolydays.in).

### **6. What is the Annual Service Charge and when do I pay it?**

The Annual Service Charge (ASC) is a payment that you make once in a year for the upkeep of apartments and amenities so that whenever you visit Vrindavan, you find the same comfort and hygiene which makes your experience more pleasurable and comfortable with your family. However, as part of our inaugural offer, now you are getting an ASC FREE period of the first 5 years. From the 6<sup>th</sup> year onwards you will have to pay the ASC which is mentioned in the price chart and from 7<sup>th</sup> year onwards it will be as per Consumer Price Index / Wholesale Price Index, which will be



intimated to you from time to time. You may pay the same any time during the year, before you avail your Holyday membership benefits for the same year.

**7. Can I travel anytime during the year, during festivals and on special occasions?**

Yes, you can.

You can plan your travel anytime during the year but apartments are subject to availability. So, we request you to book your days as soon as you plan your Vrindavan visit.

**8. Can I split my 7 nights in multiple nights?**

Yes, you can.

You can split your trips 7 times in a year. This means more freedom in holidaying, you can plan your trip for a duration as short as 1 day.

**9. What will happen if I could not travel in any particular year? Will it lapse?**

No.

It will be carried forward to your next year so that you can travel for 14 nights the next year.

**10. What if I need 10 nights instead of 7 nights in a year? Do I need to pay extra ?**

No.

You can take a week advance from the next year and add extra 3 nights. Your remaining 4 nights will be intact for the next year.

**11. Can I gift my holidays to my friends and family?**

Yes, you can.

You just have to write a mail to us at [bookings@krishnabhumiolydays.in](mailto:bookings@krishnabhumiolydays.in) mentioning your guest details, number of guests, duration of stay and accordingly we will issue a Guest Certificate in your guest's name at NO EXTRA COST. Your guests can also place their special requests if they need any.

**12. Can I transfer my membership to someone else?**

Yes, You can.

A member who has paid the full membership price is entitled to transfer his/her membership after completion of a period of three years from the enrolment date, provided all his dues towards membership are cleared.

**13. What documents should I or my guest carry while checking in?**

Normal ID proofs like Aadhar Card/ Voter Card/Passport, along with your membership card. Your guests should carry their Aadhar Card/ Voter Card/ Passport etc, along with their Guest Certificate.



**14. How will my travelling and concierge services be taken care of?**

We will connect you to our concierge partner who will take care of everything to make your Vrindavan experience hassle-free.

You will only have to reach the nearby Airport, Railways Station or Bus Terminus on your own and we will take care of the rest. Your local sight-seeing, Darshans, Pujas and Parikramas will be organised by our dedicated concierge services team as per your convenience. You will just have to write a mail at [bookings@krishnabhumiolydays.in](mailto:bookings@krishnabhumiolydays.in) mentioning your requirements and special arrangements you need during the visit and we will ensure a memorable stay at Vrindavan.

**15. Can I upgrade my membership?**

Yes, you can.

You can enhance your membership tenure anytime during the existing membership tenure by paying the differential amount. Also, you can upgrade your apartment size in the same way whenever you feel you need a bigger apartment to enjoy your holidays.

**16. How do I exchange my Vrindavan stay with the other RCI destinations?**

It's a simple process which can be done over a phone call to RCI.

Deposit your current year week to RCI as early as you can and on exchange take a week from RCI of the place where you are planning your holiday.